

# Lucy Havok, Sysadmin

Toronto, ON	+1 (437) 849-6165	lucy@nalin1.ca	<a href="https://luhav.github.io">https://luhav.github.io</a>
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## Profile

Experienced computer systems administrator, specializing in BSD/Unix. Secondary skills in HTML & PHP web development.

## Skills

**Operating Systems:** BSD (FreeBSD, OpenBSD), Linux (Ubuntu, Debian & Devuan, Arch & Artix), MacOS, Windows Server

**Init Systems:** OpenRC, SysVinit, Systemd, Launchd

**Utilities:** Unbound DNS, firewalls (ufw, BSD pf), CLI (BASH, CSH, PowerShell), SSH

**Server Software:** NginX, SQL (PostgreSQL, SQLite, MariaDB & MySQL), Redis, OpenSMTPD, Dovecot, Samba, Wireguard VPN, hypervisors (QEMU, VirtualBox)

**Programming:** HTML, CSS, JavaScript, PHP, Python, Crystal & Ruby, C, shell scripting, SCM / VCS (Mercurial, Fossil, Git)

## References

*"Lucy is a diligent and punctual system administrator. I am always surprised by her deep wealth of knowledge about Unix-like environments that she expertly applies to quickly set up software stacks and diagnose problems.,," -Eviloatmeal <eviloatmeal@eviloatmeal.com>*

## Work Experience

**Caption Writer** (Volunteer) 2022-2025

TED Conferences, LLC (non-profit organization) – Remote

- Independently proofread, edited, and adjusted timing on automated captions for 15-20 minute long TEDx Talks, adhering to strict style & timing guidelines

**Social Justice & Equity Representative** (Volunteer) 2019-2020

Student Government, Stephen Leacock CI – Scarborough, ON

**DJ & Manager** (Volunteer) 2018-2019

Radio Leacock, Stephen Leacock CI – Scarborough, ON

- Hosted a 2-hour-long radio show, consisting of both music and personality-based content
- Operated an 8-channel mix board
- Used Adobe Audition software
- Scheduled & hosted meetings with the team of 10 Radio Leacock DJs
- Ensured working condition of equipment; performed minor repairs

## Education

**Ontario Secondary School Diploma** (High School Diploma) 2018-2022

Stephen Leacock CI – Scarborough, ON

- TGJ201 Communications Technology
- MPM1D1, MPM1D1 Principles of Mathematics; MCF3M1 Functions and Applications

## Certifications

**BITTS MS Office Certification**

**Customer Service Training**